

Joyau, Inc. - Privacy Policy

Our Commitment to Privacy

Protecting privacy is crucial to autonomy, dignity, and safety. At Joyau, we understand that all donors, recipients, and visitors care about their information, and we want to be completely transparent with you. The following is our privacy policy.

Media

At this time, Joyau does not offer a way for visitors to upload any forms of media to joyau.org. If this option becomes available, we will update our policy.

Any photos we take will be uploaded to our website or social media only after permission has been granted by our recipients.

Comments

At this time, Joyau does not offer a comments form for visitors to leave comments on our website. Communication can be made through email and our social media pages. If this option becomes available on our website, we will update our policy.

Cookies

Joyau does not use cookies. If this changes, we will update our policy.

Content from other websites

This site contains links to other websites. These websites may collect data from and about you (including payment information), use cookies, embed additional third-party tracking, and monitor your interaction with their content, including tracking your interaction with the content if you have an account and are logged in to that website.

Information we collect and how we use it

We only collect personal information as it relates to delivering and shipping items to our recipients, such as name, physical address, and email address. This information will be retained

for the duration of time that services are needed. Recipients may also request for their information to be retained if they no longer need our services but feel as though they may need assistance in the future.

The only information we collect from donors are names and email addresses. We may also collect a physical address, considering the method through which they decide to make a contribution.

We will never share your information. All information collected from donors and recipients is only used by Joyau.

Your rights to your information

All recipients have the right to know what specific information of theirs we may have on record. They also have the right to request that their information be removed from our records, if they are no longer in need of our services. If they are in need of our services in the future, we will add their information to our records, until there is a request for it to be removed again.

We thank you for your understanding at this time. If you have any questions concerning this privacy policy, you may send us an email.

admin@joyau.org